



Animal Welfare League NSW Animal Care Truck FAQs

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Dogs must be on leash and cats must be in a secure pet carrier

Who is eligible for free vaccination, health checks and microchipping?

It is targeted to low-income earners, pensioners and those who may not otherwise be able to afford or access vet care.

Where and when will the Animal Care Truck be visiting?

When we have dates/times and locations locked in, we'll publish it on our [website](#) and/or social media. If you think this service would benefit your community, please contact your local council.

Is there a maximum number of animals per household?

We can see a maximum of 3 animals per household.

Do I need to book or just show up on the day?

We don't take bookings. Show up on the day between the times advertised for your location. Please note that it may get very busy so please be patient and consider bringing an umbrella, fold out chair and things to do whilst waiting.

What do I need to bring?

Please bring photo ID as you must be the owner of the animal and 18+ for us to be able to assist. Bring a mobile device with internet access to check in and a pension/health care card if you have one. It will also be helpful if you bring previous vaccination records.

Is it only for cats and dogs?

We can vaccinate, microchip and do health checks for dogs and cats. We can do health checks only for rabbits and guinea pigs.

What vaccinations are given?

C3 for dogs and F3 for cats.

Will my animal need a booster vaccination after? Is this covered?

This will depend on if the animal has previously been vaccinated and how long ago it was done. In most cases, it will be recommended to get done in either 1 month or 12 months. Additional vaccinations are required at the owner's expense.

How do I know if my animal is due for a vaccination?

If the animal hasn't been vaccinated in the previous 12 months, he or she will be due. For animals under 12 months or those who haven't previously had a booster vaccination, they may be due now.

What about desexing?

Our AWL NSW Animal Care Truck offer desexing programs in selected areas. These programs are advertised through local councils and on our social media. Please contact your local council if this service would benefit your local community and ask them to fill in our online form [here](#). If we have an [AWL NSW Branch](#) near you, please contact them if you are in need of financial assistance and a subsidised desexing voucher may be issued.

Will the Animal Care Truck be coming to *name of city*?

We try to help as many areas as we can. When we have days/times and locations locked in, we'll publish them on [our website](#) and social media. If your location isn't on the list, feel free to contact your local council/pound. Advise them to complete our form [here](#) if they are interested in the possibility of us providing free basic vet services for their residents.

I'm not available on the day/time that the Animal Care Truck is coming, can my animal get done another day?

Unfortunately, this is not possible. We recommend speaking to your local vet for assistance. We may come back to your area in the future, but this isn't guaranteed.

How can I support what AWL NSW does?

There are many ways that you can support our work. Considering [donating](#) or volunteering with one of our [Branches](#) near you. When you're ready to adopt a pet, consider [adopting](#) from us. Or if you are in a position to temporarily foster an animal and live near one of our locations, sign up to foster [here](#).

